

# NinjaOne Academy

Elevate your career and team with NinjaOne Academy.

ninjaOne®

NinjaOne Academy provides a structured technical training program in quick bite-sized modules. When you have mastered the program, you will earn a certificate and badge you can share online to tell the world you are an IT Ninja. The best part? It is completely free!

## Improve efficiency

### More automation

Your IT admins will be empowered to learn new ways to automate their repetitive tasks and boost efficiency.

### Reduce ticket volume

Your team will gain greater knowledge of NinjaOne for more effective problem solving and faster time to resolution. By leveraging advanced features teams can see improved prevention and even fewer support tickets.

### Strengthen your security posture

If the IT team masters automation, security-relevant configuration and monitoring can be monitored improving the cyber resilience of your organization.

## Scale Operations

### Well-trained teams reduce complexity

Get your IT team ready to handle the increasing complexity of growing organizations and leverage efficiency gains to take on more strategic projects.

### Efficient knowledge transfer

Make sure product knowledge is consistent across the entire team while reducing training time of the team significantly, which enables everyone to manage and monitor more devices.

### Upskill

Improve the general technical knowledge in the IT team and leverage efficiency gains to take on more strategic and complex projects.

## Gain credibility

### Certification badge

Get certified as an individual or as an entire company and share your success on social media.

### Become an expert

Stand out to peers and employers with product knowledge in NinjaOne's widely adopted platform and deepen your IT knowledge to become a subject matter expert.

### Employer branding

Become an attractive employer and increase employee satisfaction by improving career perspectives with a certification in a widely used IT management platform.



## FAQ

### Who is the Academy for?

The program is targeted to both new and experienced NinjaOne Technicians looking to learn new skills and validate their expertise.

### How do I enroll?

The certification program is for clients. Ask your NinjaOne account manager to activate the program for you. Then log in to the NinjaOne web app and navigate to system Help (?) > NinjaOne Academy. If the academy is not listed, contact your NinjaOne account executive to grant academy access.

### What score do I need on the final exam to become a NinjaOne Ninja?

You must score 80% or higher.

### How do I add my badge to my LinkedIn?

Once you complete the final exam, you receive an email notification to congratulate you. In that email, you click on "add to LinkedIn" which brings you to your profile, where you simply confirm to publish your badge.

NinjaOne.com

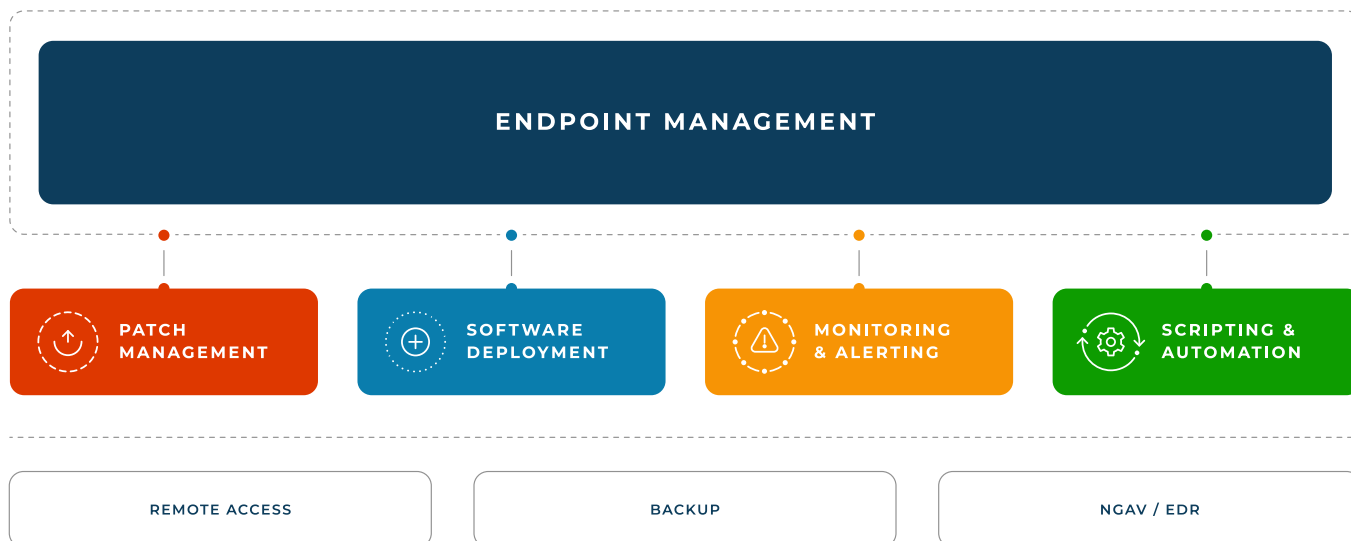
“TeamLogic IT is dedicated to having the most trained and certified workforce in our industry. We collaborated with NinjaOne to develop a certification program that would ensure best practice guidelines for our network. Organizations like ours run on endpoints, and IT teams must ensure those endpoints are functional and secure at all times. Earning NinjaOne Academy’s certification is part of our brand standard and required for all locations. Now, our entire team has both the tools and skills they need to gain visibility and control across all endpoints and automate endpoint management at scale.”



**Gary Tousseau,**

Assistant Vice President of Technology and Managed Services at TeamLogic IT, Inc.

## Manage, Patch, and Support All Your Endpoints



### What our customers are saying



“NinjaOne is bundled with TeamViewer, my main remote control tool. No other tool comes close to the level of integration with TeamViewer.”

**David Streit**  
Stephill Associates, LLC

“My favorite NinjaOne efficiency features? Fast remote connection and very useful background tools.”

**Alex Chapman**  
TwoPointZero IT

“I love how many services are included with Ninja – TeamViewer, Bitdefender, and Splastop. We were originally paying for all of them and now we are getting a reliable RMM with everything too.”

**Francis Baklinski**  
Manager of Managed Services,  
Priority1 Computer Service